



July 19, 2001

Dear Central Sprinkler Customer:

As you know, Central Sprinkler Company has undertaken an initiative to eliminate the use of O-ring seals in its complete line of sprinklers. We began this process three years ago. Since then, we have steadily decreased each year the number of O-ring seal sprinklers being manufactured.

Today, the company is no longer manufacturing or selling sprinklers that contain O-ring seals. Most Central Sprinkler products contain a Belleville Washer seal. Belleville Washer Seal technology is widely used and accepted in the sprinkler industry and has a proven history of performance. Belleville seals use a spring tension that is released when the heat-sensitive element of the sprinkler is activated. Central's Belleville seal sprinklers have been approved by Underwriters Laboratories, Underwriters Laboratories Canada, Factory Mutual and independent testing agencies worldwide.

All Central Sprinkler products come with an industry-leading, 10-year limited warranty against material and workmanship deficiencies. A copy of the product warranty can be found in the List Price Book or on the web site at www.tyco-centralsprinkler.com.

Please feel free to fax, copy, or use this letter with any professional who requests information regarding Central products from you. If you need any further information about our products, please do not hesitate to contact the Technical Services Department at 1-800-381-9312.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. Moore", written over a light blue horizontal line.

Stephen Moore
Director of General Services